



Press Release – City of Twinsburg Performance Audit

In May of 2019 the City of Twinsburg contracted with the State of Ohio Performance Audit Team to complete a review of City operations. Police, Fire, and Parks and Recreation were reviewed at the Departmental level. The audit team also reviewed staffing, finances, and fleet for the City overall. Throughout the remainder of 2019 and the 1st quarter of 2020 the City worked with the auditors to complete this scope of work. The final report is available on the City website: www.MyTwinsburg.com or through the Ohio Auditor of State’s website: www.ohioauditor.gov

We appreciate the thorough review of the City’s operations and all recommendations provided by the Performance Audit Team. The City further appreciates recognition of several achievements noted by the auditors throughout the process. The Performance Audit provided five recommendations for review. These recommendations and the City’s responses to them can be found in the City’s Performance Audit Response Letter, which will be available on the City website: <https://www.mytwinsburg.com/155/Finance-Department>

Council, Mayor, and the rest of City Leadership recognize that there are opportunities for improvement that were not recognized during the course of this audit. City Leaders monitor operations for efficiencies on a continuous basis. The current global pandemic related to COVID-19 has also had a significant impact on operations.

“Twinsburg offers a high level of service and amenities for its residents including: Police, Fire, Service, Wastewater, Fitness Center, Waterpark, Amphitheatre, Senior Center, and Gleneagles Golf Course. During the course of this audit it was difficult to find communities offering the same level of service. Of those comparison communities none of them are as dependent on income tax as Twinsburg. Council and myself are looking at the Auditors recommendations and working on a proposal to maintain all of the services and amenities our residents currently enjoy.” Mayor Ted Yates

In addition to the recommendations, the Performance Audit clearly points out the disparity between Twinsburg and peer cities in their reliance upon municipal income tax. This dependency is concerning as municipal income tax can be more sensitive to changes in the economic climate. Given Twinsburg’s significantly lower property tax collections, as found in this audit, this revenue source is being reviewed.

“As the Mayor said, there is no other peer city that offers more amenities to its residents more efficiently. Those services, whether residents utilize them or not, make Twinsburg such an attractive place to live. However, the scope and efficiency come at a price and maintaining those services is no longer possible without addressing the revenue side of the equation.” Greg Bellan, Council President

Council, Mayor, and City Leadership will continue to use this Performance Audit as we strive to provide the highest level of service possible to the residents of the City of Twinsburg. Operational efficiencies and a balance between revenue and cost are of the utmost importance. We thank the State of Ohio Performance Audit Team for all of their hard work and assistance.